



National Training Rinks (NTR) has updated protocols in conjunction with provincial regulations in order to keep our customers and staff safe.

Please familiarize yourself with our protocols before entering the facility.

- The maximum number of people allowed in on each ice surface at any given time is **16 people**.
- Dressing rooms are now open. Players must sit in designated spots and face masks must be worn in the dressing room by both players and parents.
- Participants will be granted entry to the rink a maximum of 15 minutes before their scheduled ice time and must exit a maximum of 15 minutes after leaving the ice.
- **There will be no spectators allowed in the facility.** Those accompanying a minor needing assistance with tying skates will be permitted to enter the facility and assist but must then exit the facility and wait in your vehicle.
- Everyone entering the facility must wear a face mask at all times. **This includes the dressing room.** This is mandatory in York Region in all indoor recreation centres. Players will be permitted to remove their face mask when they enter the ice surface but must put the mask back once their session is finished.
- All participants or parents/guardians must have signed our [Covid-19 self-assessment/waiver](#) before entering the facility. If this has not been completed, you will not be granted access to the facility.
- Participants or parents/guardians must complete the online waiver **every** time they enter the facility and can only fill out the form for their child.
- Prolonged or deliberate physical contact will not be permitted. 3 on 3 and scrimmages will be permitted, but body contact is prohibited.
- All access to NTR training aides is strictly prohibited (tires, shooter tutors etc...). All users must bring their own training aides.
- Washrooms are for urgent needs only. The washrooms will be limited to one person at a time and will be disinfected regularly. Users must sanitize their hands outside the washroom before entering and wash their hands thoroughly after using the washroom.
- NTR's office will remain closed to customers. All payments must be made in advance over the phone.